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Date: May 27, 2004

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To: United States Patent and Trademark Office
 Attention: Examiner LE, D. M. T.
 Facsimile Number: (703) 872-9306

From: Robert O. Bolan, Reg. No. 38,831

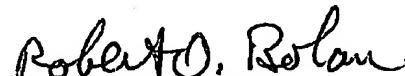
RE: Interview Agenda

In re Application of: CABRERA et al. Group Art Unit: 2184
 Application Serial No. 09/360,542 Examiner: LE, D. M. T.
 Attorney Docket No.: 2110 Filing Date: July 26, 1999
 For: Automated System Recovery Via Backup and Restoration of System State

Dear Examiner Le:

In response to your request, I have attached an agenda for an interview regarding the above identified application.

Date: May 27, 2004


 Robert O. Bolan

Robert O. Bolan

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Via facsimile to Examiner D.M.T. LE

Commissioner for Patents
Alexandria, VA 22313-1450

OFFICIAL

APPLICANT INITIATED INTERVIEW

Applicant's representative, Robert O. Bolan, of the Law Offices of Albert S. Michalik, is concerned with the appropriateness of requesting continued examination. Accordingly, Robert O. Bolan wishes an interview with the Examiner to discuss the Perks patent (US Patent No. 5,924,102) that is cited in the 3/24/2004 Office Action, and particularly its applicability to the claims of the subject application.

Respectfully submitted,

Robert O. Bolan

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